



National Service

2011 – 2015 Strategic Plan
Grantee Input
December 2010



Overview of today's discussion

- Objective of today's discussion
- Update on the planning process
- Overview of proposed strategic goals and cross-cutting strategies
- Discussion questions



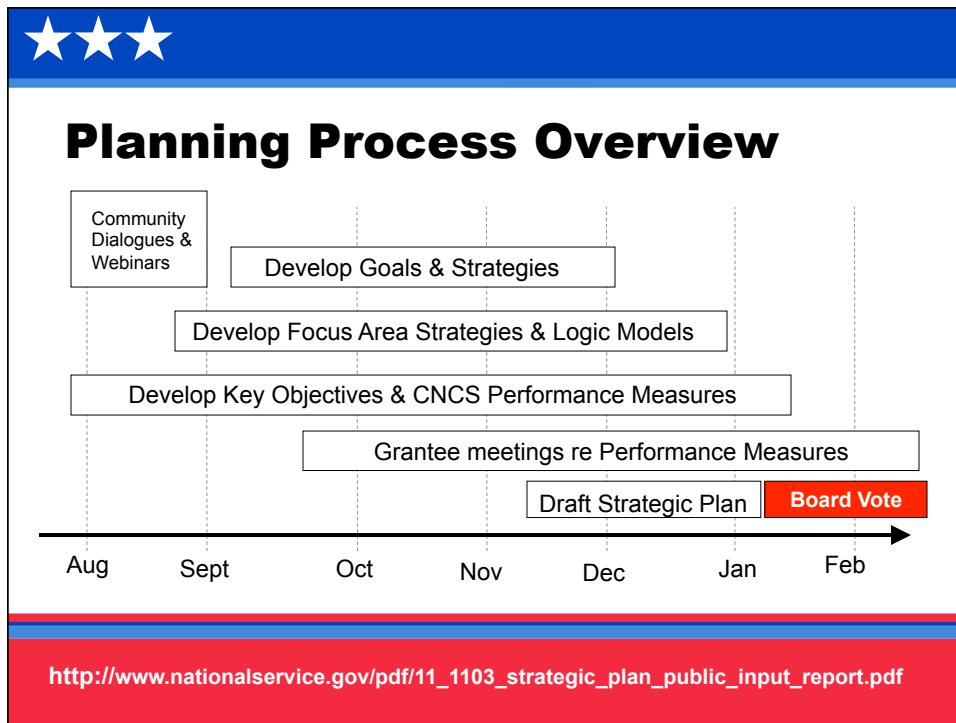
Objective of Today's Discussion

- On today's call, we'd like to better understand current grantee reporting practices, including:
 - Reporting systems
 - Performance measures
 - Challenges with measurement and reporting within the VISTA, Senior Corps and LSA programs.



Ultimate Goal

- Our ultimate goal is to develop a set of standard measures for each program that, ideally, would aggregate into CNCS outcomes.



Discussion Questions

1. Tell us about the structure of your program.
 - Who do you get funding from besides CNCS?
 - What is the program's focus?
 - How does this impact what is measured, the reporting horizon, etc.?



Discussion Questions

- 2. Please discuss your current performance measures, data collection methods, and reporting processes. For example,**
- What specific performance measures (outputs / outcomes / impacts) do you use?
 - What measures do you include in your reports to CNCS?
 - Are there additional measures that you are required to report to your state commission?



Discussion Questions

- 3. Do you experience any logistical problems or challenges regarding performance measure selection, measurement, or reporting?**
- For example,
- Challenges with selecting measures
 - Challenges with measuring outputs / outcomes / impacts
 - Challenges with reporting the data to CNCS and to other funders



Discussion Questions

4. Do you use performance measurement for your own purposes (program improvement, monitoring, etc.)?
 - If so, how?
5. Are there any documents around measurement and reporting that you can share with us?



Thank You!

Additional questions or comments can be submitted at any time to strategy@cns.gov.

Our website (www.nationalservice.gov) will continue to provide information about the 2011-2015 strategic planning process.